

## Hampstead Norreys WI

At the August meeting Andrew Sharp, the Chief Officer and Manager of Healthwatch, West Berkshire, spoke to the Hampstead Norreys WI before they enjoyed a social evening in a member's garden.

Healthwatch West Berkshire ask for your views about all aspects of NHS services in Berkshire. They welcome positive feedback as well as negative. If you have, or have had, a problem with any aspect of treatment tell them and they have the authority to make your views heard and to campaign for change. They are not healthcare professionals. They are consumer champions and users of health and social care services just like you and me. They listen, help, celebrate and challenge. If you have tried to get help with frustrating problems with the NHS tell them and they will be able to speak to the relevant people and try to overcome your frustrations.

The work of this organisation is not well known, but, it is a powerful force when needed. They can help change things. They collect experiences of healthcare patients, social care users and the wider public to help influence doctors, hospitals, councils and other providers in a positive way.

Contact them on 01635 886210

[contact@healthwatchwestberkshire.co.uk](mailto:contact@healthwatchwestberkshire.co.uk)

[www.healthwatchwestberkshire.co.uk](http://www.healthwatchwestberkshire.co.uk)